

Welcome Pack

Let's go!

Supporting Good Times

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2026

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Who we are

LET'S GO! is an 18+ NDIS service that provides tailored support for people with disability to enjoy Live Music, Sport and other Social community events!

We're here to build more than services, our values remind us that every event, every interaction, and every relationship is a chance to break barriers, celebrate inclusion, and show what true community can be.

Our Values

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Fun with Purpose

We believe good times are essential. Joy and laughter central to living well.

Respect Always

We honor people as equals, value their choices, and respect their voice.

Courage to Change

We challenge stereotypes and push culture forward to create lasting impact.

Community First

We are stronger together, building trust, care, and connection at every turn.

Authentic Inclusion

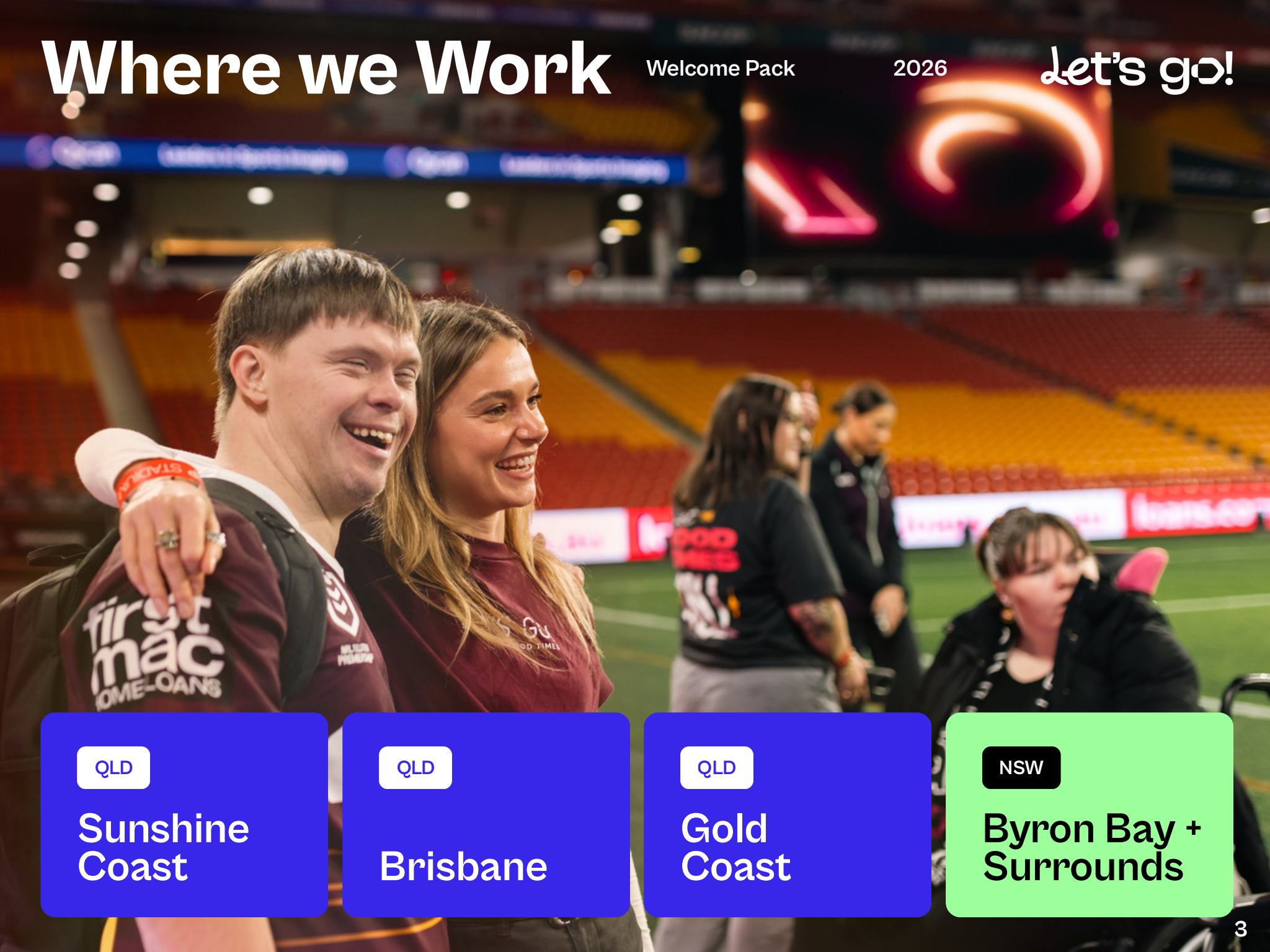
We create spaces where every person belongs - not as a token, but as part of the whole.

Where we Work

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QLD

Sunshine
Coast

QLD

Brisbane

QLD

Gold
Coast

NSW

Byron Bay +
Surrounds

We give access to the moments that make life worth living.



Social Events



Live Music



Live Sport



Art + Culture

Supporting Good Times

Social Events

Our **Community First** values place people at the core of everything we do. Bringing people together to develop social skills and build connections in new and inclusive environments is what our social events are developed for.



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Whether it's building confidence and creative expression at our Karaoke and Saturday nights socials at Let's Go Studios, to accessing a vast and exciting range of group community experiences each weekend. Our monthly social event calendars will always have plenty of options to the Good Times rolling all year long!



Live Music

Going to see your favorite band made simple! Whether it's a music festival, concert or local gig, simply RSVP to any gig on our website, or tell us what band you want to see and we'll take it from there!



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From organising tickets, venue access information and matching you with the right Support Worker with door to door transport you'll never miss a gig again!

What to expect:

- 1:1 tailored gig support
- Support before, during, and after
- Ticket purchasing
- Transport coordination (door-to-door)
- Venue accessibility liaison



Live Sport

This ones for the Sport Fans - every game live and inclusive!

Fun fact - Let's Go holds the largest membership group at the Brisbane Broncos, with 50 Diamond Section seats at Suncorp Stadium.



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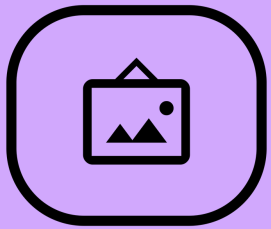
Everything from NRL to AFL, Basketball, Rugby, Tennis, or the Soccer. If there's a sports game, it's on our events calendar. Simply RSVP and we will get you there cheering on your team!

For all games, we will organise a social lunch or dinner beforehand to get the vibes high before the game starts!



Art + Culture

Our event calendars are full of art and cultural experiences! Stay up to date with the latest exhibitions and shows in theatres, museums and Art galleries.



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Take a surf lesson, visit a tourist attraction's and spend day trips enjoying all that our beautiful hinterlands and coastlines have to offer and soak up our beautiful culture.



How we work

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Our team works hard every week to coordinate and facilitate our great events. We handle everything so you can enjoy the good times. Here are some things you need to know.

DISABILITY SUPPORT

We provide 1:1, 1:2, 1:3 and 2:1 support ratios. The ratio we offer may differ per event, and is dependant on support requirements, how many attendees and the differing environments of each event. We will work with you to ensure you are satisfied with the support you receive.

TRANSPORT

We organise door-to-door transport for all of our events!

TICKET PURCHASING

Since we often go out in a group, we handle all the ticket purchasing and bookings to simplify our events, and make sure we are all together. After purchasing the ticket, we will send you an invoice for the ticket costs. This service incurs a \$5 booking fee, and is **not covered by NDIS funding**. This service is optional simply check Yes or No to Let's Go purchasing you a ticket on your event RSVP.



We charge from these line items for our events

Group Activities

'Group activities' assist participants to access community, social and recreational activities provided in a group setting, either in the community or in a centre.

Access Social, Community and Rec Activities

'Access social, community and Rec activities' enable a participant to engage in community, social and recreational activities. These support items can be delivered to individual participants or to groups

We offer regular day to day supports under this line item

Assistance with Self Care Activities

'Assistance with self care activities' offer a participant with assistance with, or supervision of, personal tasks of daily life to develop skills of the participant to live as autonomously as possible.

Short Term Accommodation/ Respite

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Short-term accommodation is an NDIS support that gives you time apart from your usual care arrangements, like your family, friends or carers.

Let's Go! facilitates Short Term Accommodation through a local residential apartment located in Milton. The apartment is set up to be the perfect 'home away from home' located in the inner city next to the train station, ferry and markets.

This provides the perfect opportunity for you to be supported in independent living skills such as navigating transport, budgeting, meal prep, cooking skills and time management. The experience will be curated to your goals and to the schedule of your every day life/routines with a support team that you are comfortable with at Let's Go!
Enquire for more information or book a tour!



Let's Go Studios

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LET'S GO! STUDIOS

LET'S GO!
SUPPORTING GOOD TIME

UNIT 2

Let's Go! Studios is located in the heart of Brisbane. During the week, you can find our admin staff in here organising the good times. On weekends, this space transforms into a social hub for our community, hosting social events, themed parties and our famous pre-Broncos game BBQ!

This space is also available to hire for:
Creative workshops
Training nights
Birthdays/celebrations

Contact:
office@letsgosupportservice.com.au
for more information

Who can join Let's Go?

We are an 18+ support provider for Plan or Self managed NDIS participants. Those are our only requirements - we have a diverse community and everyone is welcome to come in for a meet and greet!

What is covered by NDIS?

Let's Go operates under the NDIS price guide category:
Access community, Social, Economic and Rec activities.
Assistance with Daily Life

All supports are funded by NDIS. We do not charge onboarding fees or transport fees.

Delivered as 1:1, 1:2, or 2:1 support.

NON NDIS COSTS

Out of pocket costs include:

- Tickets
- Food & Drink
- Parking when applicable

Frequency

There is no obligation for how many events you attend with us.
You are welcome to choose the events that suit you nicely matter how few or many.



Can I attend with my own support?

We offer monthly 'Saturday Socials' that are open for our community and you are able to bring your own support. All other events are with our support so we can ensure our best tailored support. Buddy shifts are always welcomed.

How close to the event can I RSVP?

An events RSVP will close 24hrs before the event date and we cannot guarantee last minute additions

What if I need to cancel?

Cancellations within 24 hours of an event will incur a cancellation fee, and any tickets already purchased will still need to be paid for.

What ratio's do you offer?

We offer 1:1, 1:2, 1:3 and 2:1 buddy support shifts.

1:1 is highly encouraged for your first event with us so we can get to know you the best we can. Preferred ratios are always considered but are at the discretion of Let's Go! and determined by other ratio needs, risk and safety of each event

Admin Team - howdy@letsgosupportservice.com.au

Howdy will walk you through your onboarding process and any questions you may have around joining.

Communicate through here if you have any enquires around support requirements or updates, participant progress or funding enquires within the scope of community access through Let's Go!

Events Team -

You will receive detailed event / support plans from this email after you have RSVP'd to an event. The events team will tailor your support from getting picked up/dropped off, to booking lunch/dinner reservations, tickets and a support worker.

You can reach out to this email any time if you have any event suggestions you'd like to go to!

Gigs Team - gigs@letsgosupportservice.com.au

You will receive emails from this email after you have RSVP'd to see a gig, musical or concert! The events team will tailor your support from getting picked up/dropped off, to booking lunch/dinner reservations, tickets and a support worker

Invoicing Team - invoices@letsgosupportservice.com.au

This is the email you will receive NDIS invoices through. Communicate through here for any invoicing enquiries.



Let's Go! Support Service



@letsgo.au, @letsgo.studios



<https://letsgosupportservice.com.au>

LET'S GO! 0420 851 258

This number is contactable for any queries during our office hours **Monday - Friday 10am-4pm**

What's Next?

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Step 1

Book a meet & greet

Meet the team, ask questions, and get a feel for what Let's Go! is all about.

Step 2

Get set up

We'll guide you through your goals, your support, and how everything works.

Step 3

Pick your events

Browse what's on and choose what you're keen to be part of.

Step 4

Enjoy the experience

We organise the details, including support and transport, so you can focus on having a great time.

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